



CARVOEIRO CLUBE

G R O U P

— Since 1982 —

# QUINTA DO ALGARVIO

VILLAGE

## A-Z MANUAL



# QUINTA DO ALGARVIO

## VILLAGE

### A

#### **Animals**

Animals / pets are not allowed.

### B

#### **Baby Cot & High Chair**

Service available and free of charge. Request at the reception.

#### **BBQ / Grills**

BBQs are not permitted on the terraces, balconies or the gardens.

### C

#### **Car Rental, Motorbikes, Scooters or Bicycles**

Please contact the reception more for information

#### **Check in**

Check in time is from 3:00 p.m.

#### **Check-out**

Check out time until 10:00 a.m.

#### **Check-out procedure for early departure**

If you have an early departure, please inform the reception. Ensure that any deposits have been collected and outstanding bills have been paid the day before as the reception may be closed. Please lock the door to your property and drop the keys in the key box at the reception.

#### **Cleaning**

Service available twice a week. For any additional cleaning service please contact the reception. The cleaning does not have a fixed time, but will take place between 09:00 and 17:00, except Sundays and Public holidays.

# QUINTA DO ALGARVIO

## VILLAGE

### **Confirmation of tickets - airlines and others.**

For more information, please contact the reception.

### **Credit cards**

We accept VISA, MASTERCARD and AMERICAN EXPRESS.

Por favor, feche a porta da sua moradia e deixe as chaves na caixa de chaves junto à Recepção.

## D

### **Decoration**

All our houses are designed with brand-new modern and functional decoration. Please report any breakages or accidents immediately.

### **Dishwasher**

All kitchens are equipped with a dishwasher.

### **Doctor**

There is a Family Medical Clinic 1.7 km from the development. For emergency cases, the Doctor may also be contacted 24 hours a day and this service will be charged directly by the Doctor.

### **Dos and Don'ts**

- As a sign of respect towards your neighbor do not make noise inside the property, especially at night.
- Do leave the doors and windows locked at night and when you leave the property.
- Do inform if any item is damaged during your stay. The inventory will be checked on the day of your departure and any breakages will be charged.
- Do not remove any items belonging to the property.
- Quinta do Algarvio Village is not responsible for any losses, damages, accidents or personal injuries.

### **Drinks**

Are available at reception (water, soft drinks, beer, wine and coffee).

# QUINTA DO ALGARVIO

## VILLAGE

### E

#### **Emergency**

In case of a medical emergency, please contact the reception or call 112. For other emergencies, contact reception or when outside normal opening hours, please call the emergency number +351 910 080 803 or use the phone outside the main gate to contact the security.

#### **Eco Friendly**

Solar panels water heating equipment - per unit and for the main swimming Pool

### F

#### **Fire**

Please familiarize yourself with the instructions on how to proceed in case of fire, which are located on the back of the main door of your accommodation.

#### **Fire alarm**

All properties are equipped with a fire alarm.

#### **First-Aid Box**

All properties are equipped with First-Aid boxes. Please contact the reception if anything is missing.

#### **Food Package**

Food packages can be requested at the reception.

### G

#### **Gardens**

Quinta do Algarvio Village has Mediterranean inspired gardens and we have a specialized team to take care of them.

# QUINTA DO ALGARVIO

## VILLAGE

### **Golf**

Vale do Milho Golf is located 5km from Quinta do Algarvio Village - more information and discounts are available at the reception.

## H

### **Hair Dryers**

The properties are equipped with hairdryers

### **Heating**

All properties are equipped with underfloor heating and air conditioning for your comfort, you can manually adjust the desired temperature with the controls that are in each room. We kindly ask that to conserve energy that you switch off the equipment when leaving the property.

### **Home Appliances and Other Utensils**

Kitchens fully furnished and equipped including laundry washing and drying machines, stove, oven wine cooler and Nespresso machines. If in doubt about how to use anything or if you need something extra, please contact the reception. Microwaves, iron and iron board available at reception.

## L

### **Laundry**

We have laundry service. Please check with the reception for more details.

### **Lost and Found**

For lost or found items, please contact the reception.

# QUINTA DO ALGARVIO

## VILLAGE

### M

#### **Maintenance**

Available from 09:00 a.m. to 6:00 p.m. Please inform the reception if any assistance is required.

### O

#### **Opening hours of the reception:**

Summer (1st April – 31st October)  
09:00 – 13:00 | 14:00 – 18:00

Winter (1st November – 31st March)  
09:00 – 13:00 | 14:00 – 18:00  
Sunday Closed

#### Important:

- For departures outside reception opening hours please contact the reception the day before your departure and ensure that any deposits have been returned.

### P

#### **Parking**

Private parking is available within the development

#### **Pools**

The resort has two pools one saltwater for adults and one freshwater for children. The big one is heatable. As the pools are shallow it is strictly forbidden to jump or dive. The pools will be cleaned daily in the summer and according to needs during winter.

# QUINTA DO ALGARVIO

## VILLAGE

### **Pool Towels**

Free pool towels are available at the reception. A €15 deposit is required per towel and will be returned at the end of the stay. If you are checking out early, please ensure you return your towels and receive your deposit the day before.

## S

### **Safes**

All properties are equipped with a safe. A 10€ deposit is needed. For more information please contact reception.

### **Security / Surveillance Services**

Our company has security service 24 hours a day. It is an external company, duly accredited by the Ministry of Internal Administration. If you notice strangers or some unusual movement, we would appreciate you contacting the reception.

### **Sightseeing Tours**

Please enquire at the reception to book your excursions.

### **Smoking**

Smoking is not permitted inside the properties. Smoke detectors are fitted in all units.

### **Sunbathing Terrace**

The sun loungers in the pool area are free of charge.

## T

### **Taxi / Airport Transfers**

Please request at the reception.

### **Telephones**

All properties are equipped with a telephone.

# QUINTA DO ALGARVIO

## VILLAGE

### **Tennis / Fitness**

There is a Tennis Club with a Gym located 200m from Quinta do Algarvio Village - more information and discounts are available at the reception.

### **T.V.**

All properties have cable TV and satellite.



### **WI-FI**

Wi-Fi is available in all properties. The password is located on the back of the router.

### **Windows**

Our properties are equipped with double glazed windows and mosquito screens.